

Congress of the United States

Washington, DC 20515

February 22, 2024

John DiPeri
Vice President
Regional Processing Operations
Western Region
United States Postal Service

Larry Wagener, Sr.
Director
Division Processing Operations
Southwest Division
United States Postal Service

Re: Request for USPS Community Engagement and Transparency in Houston Area Operations

Dear Mr. DiPeri and Mr. Wagener:

We are contacting you regarding a series of community concerns related to operations at both the new South Houston Distribution Center and the longstanding North Houston Facility. The community has expressed a need for direct dialogue and greater clarity on certain issues following egregious mail delays resulting in customers losing packages and missing key delivery dates. We would appreciate USPS facilitating community trust by answering the following questions, which are of immediate concern:

1. Will USPS hold a town hall meeting to address the public's concerns? If so, when?
2. Will USPS hold a Houston area press conference to allow questions and answers? If so, when?
3. Will USPS have customer service representatives on site at the Houston facilities to answer questions from the public? If so, starting when?
4. Will USPS allow a press tour of the Houston processing facilities with recording devices? If yes, when?
5. Will USPS allow a press tour of the Houston processing facilities without cameras, any recording devices, phones, or any other electronic devices? If yes, when?


The answers to these questions and an approximate timeline for execution will greatly assist in bridging the communication gap between USPS and our community. Please send your response via certified mail with return receipt to Representative Green's Houston office at 3003 South Loop West, Suite 460, Houston, TX 77054 by 2pm on March 18, 2024. Should you require additional information, please contact Representative Green's District Director, Rachael Rodriguez, by email at Rachael.Rodriguez@mail.house.gov

Sincerely,



Al Green
Member of Congress
*Scion of the Enslaved Africans –
Sacrificed to Make America Great*

Sincerely,



Sylvia Garcia
Member of Congress